

# Service level Agreement & Bills Indicating Internet Connection Plan Speed and Bandwidth



**BIHARAT SANCHAR NIGAM LIMITED**

(A Govt. of India Enterprises)

O/o The General Manager Telecom District  
Patel Nagar Xge. Bldg., Dehradun-248001

## Provisional Demand Note

This provisional demand note in (3copies) with full advance payment in CASH or a DEMAND DRAFT payable to a A.O (Cash) O/o GMTD BSNL Dehradun should be presented at TRA counter-1 Cross Road Dehradun on or before 31/03/2011 during working hours

Further action for execution of demand will be made on verification of credit or payment

Demand Note No:- GMTD/DN/EB/NKN 1 Gbps/UPES/10-11

Dated:- 03/03/2011

Name and Address:- University of petroleum and energy studies, Bidholi, Dehradun

S.N	Particulars	Amount (Rs.)
	Provision of 1 Gbps connectivity at UPES, Bidholi, Dehradun under NKN project	
1	Annual port charges	150,000.00
2	Service Tax @ 10.3%	16,350.00
	<b>Total</b>	<b>496,350.00</b>

(Rupees four lakhs ninety six thousand three hundred and fifty Only)

*Mansingh*  
Commercial Officer (L1/3/3/2011)  
O/O GMTD, Dehradun

Note:-

1. Minimum commitment period is of 10 years
2. This is the provision of demand note. The bill charges will be billed on the commissioning of the circuit
3. Please return one copy of demand note with photocopy of payment receipt to this office





भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)

**BHARAT SANCHAR NIGAM LIMITED**

(A Govt. of India Enterprise)

O/o the General Manager Telecom. District

Telephone Exchange Patel Nagar Dehradun-248001

To,  
The Vice Chancellor/Director  
University of Petroleum and Energy Studies  
Dehradun

No:-GMTD/DN/EB/1 Gbps Connectivity/226-B/13-14

Dated:-05-02-2014

Sub:- Signing of Service Level Agreement under NMEICT Project

Kindly refer to the subject cited above. The Service Level Agreement (SLA) of NMEICT Project are to be done to ensure an acceptable level of QoS for the below mentioned items.

1. SLA for MPLS VPN
2. VPNoBB (VPN over Broadband)
3. Connectivity to NKN (National Knowledge Network)
4. LAN set up in universities and colleges.

A signed copy (on behalf of BSNL) in original of SLA as per Annexure-1 is enclosed herewith, having details like general conditions, customers' responsibility, procedure of fault booking, SLA conditions and process to be carried out etc. have been explained. You are requested to complete the procedure of signing of SLA and submit a copy of signed SLA to this office at the earliest please.

Enclosure:

1. A signed copy of SLA.

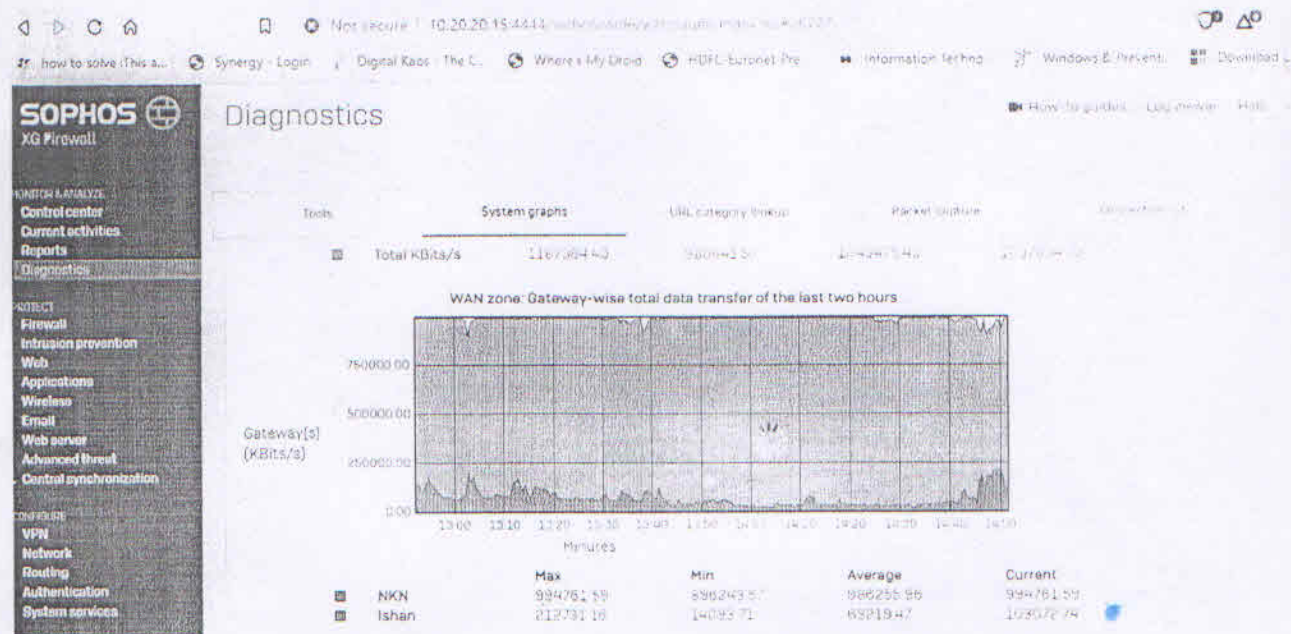
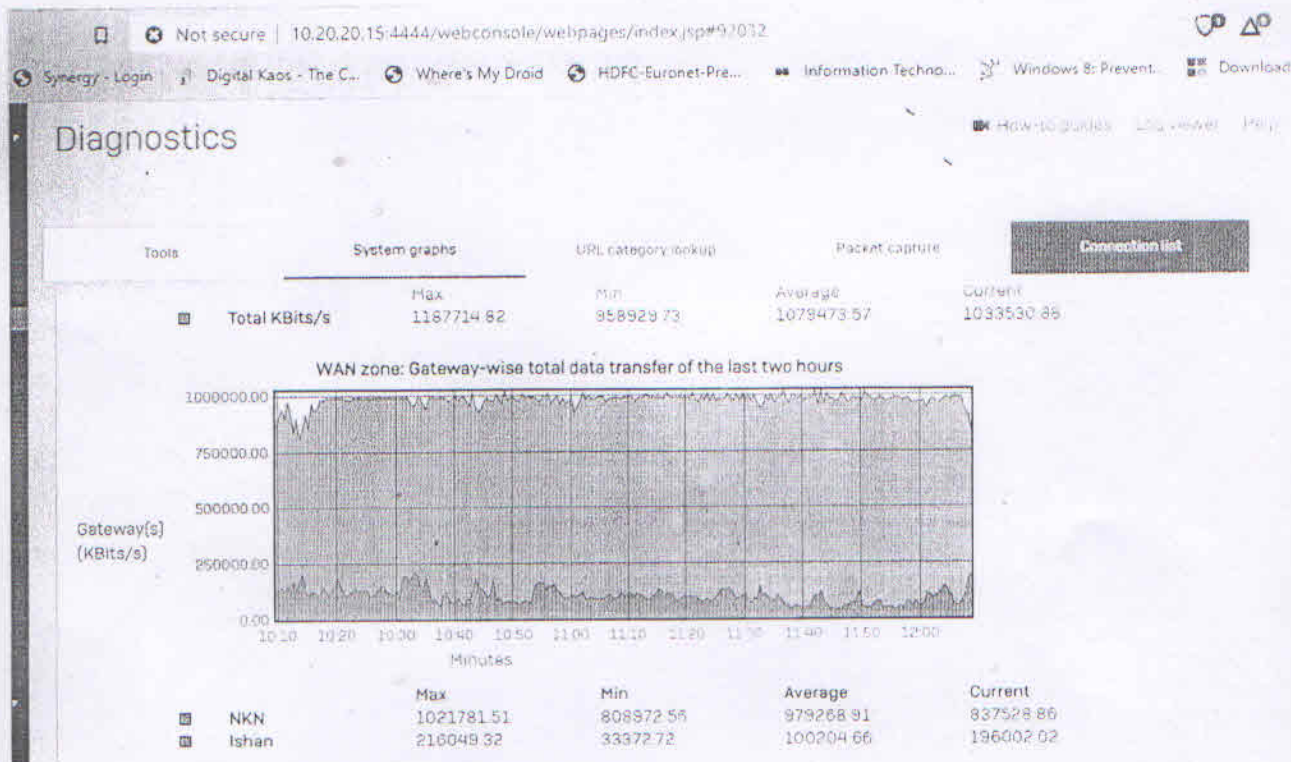
A.G.M. (EB) 05/02/14  
O/o GMTD, DEHRADUN  
O/o Sr. GMTD, BSNL Dehradun

Copy to:

1. The AGM (NWP-CFA), O/o CGMT, UKD Telecom Circle, Dehradun



# NKN Bandwidth Utilization



**SOPHOS** XG Firewall

CONTROL & ANALYZE

- Control center
- Current activities
- Reports
- Diagnostics

PROTECT

- Firewall
- Intrusion prevention
- Web
- Applications
- Wireless
- Email
- Web server
- Advanced threat
- Central synchronization

CONFIGURE

- VPN
- Network
- Routing
- Authentication
- System services



University of Petroleum and Energy Studies (UPES) User Name :AKAUSHAL

Doc. No.	2017104568	Company code	DCN	Fiscal year	2017
Doc. Number	2017104568	Posting date	13.03.2018	Period	12
Doc. date	06.03.2018				
Calculate Tax	8				
Ref.doc.	GMTD/DN/LEASELIN				
Doc.currency	INR				

Doc. No.	Doc. Date	Account	Part	Cost	Assignment	Amount
DCN 2017104568	2017	31 1001660	Bharat Sanchar Nigam			522,000.00-
Bill due for the period	01.04.2018 to	31.03.2019				
DCN 2017104568	2017	40 279802	Prepaid Expenses	GMTD/DN/Leaseline		531,000.00
Bill due for the period	01.04.2018 to	31.03.2019				
DCN 2017104568	2017	50 235001	TDS on Contractor 19	20180313		9,000.00-
		Total	D : 531000	C : 531000-		

Narration -

Receiver

 AKAUSHAL

Authorized Signatory





# BHARAT SANCHAR NIGAM LIMITED

Supplier's Address: O/o CGMT, BSNL, Windlass Complex, 3 & 4 Floor, Rajpur Road, Dehradun-248001, Uttarakhand

Name & Communication Address of the Customer  
**M/S UNIVERSITY OF PETROLEUM**  
BIDHAL VIA PREMNAGAR DEHRADUN  
-UTTARAKHAND - IN -  
-DEHRADUN  
111111  
India

Leased Circuit Bill/Tax Invoice\*

Customer ID 7000205633  
Account Number 7000207984  
Invoice Number NDCUT0001747480  
Invoice Date 03/02/2019  
Customer Type LEASED CIRCUIT  
Leased Circuit id 1000164841  
Due Date 26/02/2019

Customer GSTIN: 05AAJU0111A2Z0

Deposit 0.00

Legacy Circuit Id 135#/00006/45/135#

Reverse Charge Applicability: No

### Account Summary

Previous Balance	Last Payment	Adjustments	Current Charges	Account Balance	Amount Payable
531000.33	531000.00	0.00	531000.00	531000.33	531001.00 <small>(Rounded Up)</small>

Amount in Words: Five Lakhs Thirty-One Thousand One Rupees and Zero Paise

Dear Customer, now you can update your GSTIN details with BSNL, online at <http://dq.ndc.bsnl.co.in/lporatl>

Lead A/Bill to Address -  
BIDHAL VIA PREMNAGAR DEHRADUN DDN-DEHRADUN  
IN 248007

Lead B Address -

Circuit Type Internet Circuit/ 1 GBPS LLA - 0 LLB - CHD - 0 NON-MLLN

Description	Date	Amount (Rs.)
Payments	14/03/18	1.00
Payments	14/03/18	1677.89
Payments	14/03/18	1677.89
Payments	14/03/18	18643.22
Payments	14/03/18	38135.59
Payments	14/03/18	38135.59
Payments	14/03/18	423728.81
Payments	26/03/18	686.44
Payments	26/03/18	686.44
Payments	26/03/18	7627.11

### Summary of Current Charges

Description	Amount (Rs)
Recurring Charges	450000.00
One Time Charges	0.00
Usage Charges	0.00
Discount	0.00
Tax	81000.00
<b>Total Charges</b>	<b>531000.00</b>

Description	Tax Rate	Amount	Taxable Value
CGST	9.00%	40500.00	450000.00
SGST/UTGST	9.00%	40500.00	450000.00

### Recurring Charges

Product	Plan	Period	Qty	Rate	Charges
Circuit Rent-SAC-9904	Internet Circuit	01/04/19 to 31/03/20	NA	NA	450000.00
Modem Discount-HSN-9973	Internet Circuit	01/04/19 to 31/03/20	1	0.00	0.00
Modem 2 Mbps Ethernet-HSN-9973	Internet Circuit	01/04/19 to 31/03/20	1	0.00	0.00
<b>Total Charges (Rs.)</b>					<b>450000.00</b>

Dear Customer Please dial toll free 1800-425-1957 (24 Hour) for any complaint regarding leased circuit.

Accounts Officer (TR)

This is a Computer generated Bill and hence does not require any Signature.

GST REGISTRATION NUMBER: 05AAJCB5576G3ZP

PAN NUMBER: AABC85576G CIN: U74899DL2000CG01107739

\*Original For Recipient/Duplicate For Supplier

E & OE

Counter Foil

Invoice No: NDCUT0001747480	<b>BHARAT SANCHAR NIGAM LTD</b>	Account No.: 7000207984
Invoice Date: 03/02/2019		Leased Circuit id: 1000164841
Due Date: 26/02/2019		Amount Payable: 531001.00
Mode of payment <input type="checkbox"/> Cash <input type="checkbox"/> Cheque/DD <input type="checkbox"/> Credit / Debit Card <input type="checkbox"/> E-payment <input type="checkbox"/> EFT		
Cheque/DD No. _____ Dated <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Bank _____ Branch _____		
Please Charge Rs. _____ Against Card no. _____ <input type="checkbox"/> Visa <input type="checkbox"/> Masters <input type="checkbox"/> Diners <input type="checkbox"/> Amex		
Expiry Date <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Signature _____ Card Holder's Name _____		
Please make crossed Cheque/DD/Pay order for Amount Payable (Rounded Up) in favour of AO (Cash), BSNL, DEHRADUN		
Note: Post Offices / Banks to accept Bills against Account Number on or before Due Date only		

For bank use only

Page 1 of 1



# Ishan Netsol Private Limited

Registered Office:

Nakshtra-IV, 2nd Floor, Dr. Radhakrishnan Road, Near Kathiyawar Gymkhana, Rajkot - 360001 (Gujarat) India.

Website : www.ishanitech.biz Phone : +91 0281 246 8232 Email : finance@ishanitech.biz

CIN : U74900GJ2007PTC051929

GST Registration No. : 05AABCI7583C1ZP



## TAX INVOICE

Original for Recipient

Customer Name & Billing Address :  M/s. University Of Petroleum & Energy Studies Village Bidholi, Nanda ki Chowki, Premnagar, Dehradun, Ta: Dehradun, Dist: Dehradun - 248001. State : Uttarakhand , State Code : 05 GSTN : 05AAAJU0111A2Z0	Invoice No.: IE/19-20/10138	Invoice Date: 01-Nov-2019
	SO No.: 2540397	Date.: 20-Feb-2019
	Customer Order No.: 6004935	Date: 31-Jan-2019
Installation Address (Place of supply) :  M/s. University of Petroleum & Energy Studies Village Bidholi, Nanda ki Chowki, Premnagar, Dehradun, Ta: Dehradun, Dist: Dehradun - 248001. State : Uttarakhand , State Code : 05 GSTN : 05AAAJU0111A2Z0	Billing: Quarterly	Terms of Payment: Advance
	Customer ID: 815224	Service ID: 103242
	Category of Service : Internet Telecommunication Services	Bandwidth (in Mbps): 700

Previous Dues (INR) (A)	Payment (INR) (B)	Adjustment (INR) (C)	Current Charges (INR) (D)	Total Amount Due (INR) (A-B+C+D)	Due Date
62867.00	0.00	0.00	542800.00	605667.00	01-Nov-2019

### Summary of Current Charges

Sr. No.	SAC	Particulars	Period	Amount (INR)
1	9984	Internet Connectivity Recurring Charge	01-Nov-2019 To 31-Jan-2020	460000.00
		Total current charges excluding taxes		460000.00

### Summary of taxes

	SGST @ 9% ( Uttarakhand )	41400.00
	CGST @ 9% ( Uttarakhand )	41400.00
	Total Taxes	82800.00
	Rounding Off	0.00

### Total Current Charges including taxes

₹ 542800.00

Amount in words (INR) : Rupees Five Lakh Forty Two Thousands Eight Hundred Only



PAN No.: AABCI7583C

GST Registration No. : 05AABCI7583C1ZP

Address : Etash Block, 179-182, Sandhu Business Centre, Delhi Saharanpur Road, Dehradun, Ta: Dehradun, Dist: Dehradun - 248001, Uttarakhand. State Code: 05

\* Whether the tax is payable on reverse charge basis : NO

#### Payment Details

1. Cheque / DD should be drawn in favour of "Ishan Netsol Private Limited"
2. Payments can be made via electronic transfer / wire transfer as per the following terms:  
Beneficiary Name : Ishan Netsol Private Limited  
Bank Name and Address : HDFC Bank Limited, Yagnik Road Branch, Rajkot, Gujarat, India  
Bank Account No. : 01012560009589  
Account Type : Current Account  
Branch Code : 0101  
IFS Code : HDFC0000101
3. TDS Certificate is to be issued in favour of "Ishan Netsol Private Limited"
4. Total amount due should be paid on or before the due date as specified in the invoice. In the event of non payment of total amount due with in the due date, a penalty of 2.5% per month or INR 250/- whichever is higher shall be levied in the next Invoice.

#### Terms and Conditions

1. Provision of service is subject to terms and conditions printed on the Customer Application Form (CAF) as amended time to time and commercial code of the company.
2. Bill will be sent for the respective billing period at the billing address mentioned in CAF only. Any change in billing address should be communicated immediately to Bill Desk of ISHAN by dialling 02812468232 or sending and email to [finance@ishanitech.biz](mailto:finance@ishanitech.biz) and submit the proof of your new address.
3. Part payment shall not be acceptable
4. All contents of this bill will be deemed correct if you don't inform us of any discrepancy within the 7 days from the date of issuance of Invoice.
5. Company has the right to suspend the services/connection in case of non-payment of bill within the due date. The company will not be liable for consequential loss of third party claims resulting from termination of service due to non-payment. The company reserves the right to call for additional settlement charges from customer upon termination of service.
6. Bounced cheque charges shall be levied @ INR 300 per instance.
7. Appellate authority : [appellategujarat@ishanitech.biz](mailto:appellategujarat@ishanitech.biz).
8. Charges shall be payable irrespective of termination / cancelation / degradation during the invoice period.
9. Any Govt. clearance required for installation / Commissioning of any services shall be client's responsibility.
10. Payment made against the invoice shall not be refunded back.
11. Any dispute arising due to invoice, CAF, service, other terms and condition or incidental thereof by any of the parties, the same shall be referred to the Sole arbitrator to be appointed by Ishan Netsol Private Limited ("Ishan") only, and customer has no objection to the appointment of such Sole Arbitrator by the Ishan. The Arbitration Proceedings shall be governed by Arbitration and Conciliation Act, 1996 and the Place and venue of Arbitration shall be fixed by the Arbitrator.
12. Subject to Rajkot jurisdiction.

This is computer generated invoice.

